

Press release

GLS Belgium opens second City Delivery Depot

With the new depot, GLS Belgium is also focusing on sustainability and improved customer service in Brussels!



Drogenbos, 17 January 2023 – After Antwerp, GLS Belgium is opening its second City Delivery Depot on Avenue de Béjar in Neder-Over-Heembeek, which is already its twelfth depot in Belgium. This comes in response to an increasing market demand and is in line with the GLS Group’s sustainability programme. Indeed, with the new depot, the logistics service provider wants to fully commit to transport with environmentally friendly vehicles which will allow them to even better meet the needs of its customers and market expectations.

GLS Belgium is now also opening a City Delivery Depot in Neder-Over-Heembeek. This is the second City Delivery Depot and the twelfth depot in Belgium. This project is part of its growth strategy in Belgium. The building contains some 8,000 m³ of storage space and 65 metres of sorting belts. There are also some 40 vans that will take care of some of the deliveries in the Brussels region. The depot's location also lends itself perfectly to eco-deliveries in the city centre. The depot will employ 20 permanent GLS employees. The new site will also house **Option+**.

MyGLS

After the recent roll out of MyGLS, which allows customers and consignees to monitor and manage their delivery even better, GLS Belgium is now aiming for an even more extended service. It allows to closely monitor the status of the delivery and to change the delivery address at a later stage.

Option+ also contributes to optimal service; this new department specifically for so-called "2 man deliveries" offers tailor-made solutions. They deliver and install pianos, household appliances (such as washing machines, dryers or printers) and take away old appliances.

Environmentally friendly vehicles

"Sustainability is also a top priority for GLS Belgium", explains Claude Rombaux, Sales & Marketing Director at GLS Belgium. "We work on our sustainability policy on a daily basis. Thanks to our new depot in Brussels, the distances to be covered by delivery vans are a lot shorter, allowing the use of ecological means of transport for deliveries. By deploying these on a large scale, we at GLS Belgium want to do our bit for the future of the planet."

About GLS Group

GLS Group is one of the largest self-reliant parcel services providers in Europe, with a strong local presence in almost all countries across the continent. It also operates through wholly-owned subsidiaries in Canada and on the USA's West Coast within one GLS network. This allows GLS to seamlessly connect its customers and communities with millions of parcels and stories every day. GLS is proactive regarding network management, connecting its markets flexibly and agilely to respond to their fast changing and dynamic nature. The company takes pride in providing its customers across around 40 countries with high-quality service that best suits their needs. The GLS network consists of over 120 hubs and more than 1,600 depots, supported by approximately 37,000 final-mile delivery vehicles and 4,500 long-distance trucks. This offers network resilience, superior flexibility, and extended reach. In 2021/22, GLS generated a record revenue of 5 billion euros and delivered 870 million parcels across the markets. For more information, visit gls-group.com