

## Press Release

# With GLS's "Belgium 24h" service, Belgian and Luxembourgish recipients receive their orders in just 24 hours.

**Toulouse, September 8, 2022 - GLS, a specialist in delivery and parcel shipping up to 30kg for businesses and individuals, is accelerating the development of new services. The company now offers its corporate and e-commerce clients the option of 24-hour parcel delivery to Belgium and Luxembourg from the northern region of France and the Parisian area. This delivery solution was previously only provided by express services at a higher cost.**

**With its six logistic platforms spread across both countries, any parcel handed in before 8:30 PM in Paris or midnight in Lille will be delivered the next day throughout Belgium or Luxembourg.**



### Accelerate to Get Closer

This acceleration in delivery is one of the manifestations of the GLS group's "Accelerate" program, aiming for greater proximity to e-commerce recipients and enhancing customer relations. GLS now offers the best solution on the market for exports as it is the only player promising a comprehensive standard service abroad: fast shipping, flexibility regarding the date and delivery point

(FlexDeliveryService), and the option for returns (InternationalShopReturnService).

In Belgium and Luxembourg, for instance, this includes simple and convenient returns through the parcel shops located throughout both territories and personalized assistance for each customer.

### GLS, Innovation at the Heart of the Strategy

The improvement of delivery times across all existing channels to Belgium and Luxembourg, combined with a comprehensive standard service, "Belgium 24h," launched in May, represents the first offering by a multifunctional GLS team (commerce, operations, customer support) established at the end of 2021. Its objective? To design and launch new offerings to expand services in Europe and internationally. At GLS France, a dynamic effort is underway to create shipping solutions that are easy, transparent, fast, and sustainable.

**Michel Naudin, Deputy General Manager of GLS France**, stated in May 2022 during the launch of the offering at the Paris Charles de Gaulle International Hub: "It is thanks to the strength of our European network, its skills, and expertise that we can now deliver to all Belgian and Luxembourgish recipients of our clients, especially e-commerce customers, within 24 hours."

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### **About GLS**

GLS Group is one of the largest self-reliant parcel services providers in Europe, with a strong local presence in almost all countries across the continent. It also operates through wholly-owned subsidiaries in Canada and on the USA's West Coast within one GLS network. This allows GLS to seamlessly connect its customers and communities with millions of parcels and stories every day. GLS is proactive regarding network management, connecting its markets flexibly and agilely to respond to their fast-changing and dynamic nature. The company takes pride in providing its customers across about 40 countries with high-quality service that best suits their needs. The GLS network consists of over 120 hubs and more than 1,600 depots, supported by approximately 35,000 final-mile delivery vehicles, 4,700 long-distance trucks and more than 42,000 Parcel shops. This offers network resilience, superior flexibility, and extended reach. In 2022/23, GLS generated record revenues of 5.4 billion euros and delivered 862 million parcels across the markets. For more information, visit <https://gls-group.eu/FR/fr/home/>

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